

Miles Platting spotlight



Autumn 2026 - Issue 76

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- Jobs & Skills
- Health & Wellbeing
- Recycling
- Pat's Gardening Corner

Seasonal Activities
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This document is available in other languages,
larger text, braille and on audio cd



LOVELL

MANCHESTER
CITY COUNCIL



Welcome

If you are new to the area – welcome!
This is your quarterly Autumn Newsletter.

I'm Steven, your Neighbourhood Engagement Officer, and I'm delighted to share our quarterly Summer Newsletter with you.

What a fantastic summer we've had! The sunshine has been a real bonus, and it's been wonderful to see so many residents out and about, making the most of local activities, facilities, and community resources.

I'd like to say a huge thank you to everyone who has taken part in our events and activities over the summer. Your enthusiasm, support, and fantastic ideas have helped make our community stronger, friendlier, and more connected. You've all made me feel incredibly welcome, and it's been a pleasure getting to know so many of you.

We're committed to continuing to work alongside residents to develop local projects, activities, and events that make a positive difference in Miles Platting. If you have any ideas, suggestions, or would like to get involved, I'd love to hear from you.

Get In Touch

If you'd like to contact me about anything featured in Spotlight or discuss community ideas and opportunities, please get in touch:

Steven Delahunt, Neighbourhood Engagement Officer
steven.delahunt@jigsawhomes.org.uk Tel: 07827 360498

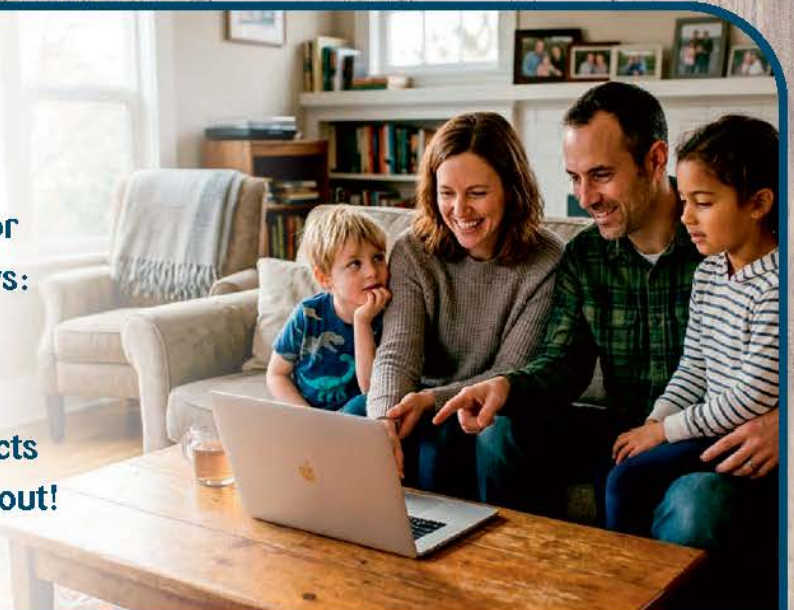
Let's Get Social

Why not like our Facebook page for regular updates of community news:



Jigsaw in Miles Platting

We post all of our upcoming projects and events here so keep your eye out!



Miles Platting Community Grocer

Queensbury Court, Wardle Street, Miles Platting, M40 7DD.

OPEN WEEKLY, EVERY THURSDAY!

From **12:00pm-2:00pm.**

FREE TEA, COFFEE and TOAST included!

Cost of the shopping is £4.00

For more information, please contact:

steven.delahunt@jigsawhomes.org.uk

T: 07827 360498

www.milesplatting.co.uk



Jigsaw

Creating homes. Building lives.

*Please note: Items purchased at this community grocers are done so on a personal choice basis. The shopper picks the items that they want, no food bags are prefilled.



THINKING OF VOLUNTEERING? WANT TO FIND OUT MORE?

Miles Platting Community Grocer

Queensbury Court, Wardle Street, Miles Platting M40 7DD.

We are looking for volunteers to work alongside Jigsaw staff and existing volunteers to help at the Miles Platting Community Grocers on a Thursday.
As a volunteer you can:

- | | |
|--|---|
| ☒ Improve your CV | ☒ Assist in a project that supports the community |
| ☒ Take part in training | ☒ Help to reduce food waste |
| ☒ Learn new transferrable skills | ☒ Gain knowledge & work experience |
| ☒ Meet new people | |

For more information, please contact:

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T: 07827 360498

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Creating homes. Building lives.



Tenant Satisfaction Survey Results

THANK YOU FOR SHARING YOUR VIEWS

Thank you to everyone who completed our latest Tenant Satisfaction Survey. Your feedback helps us understand what is working well and where we need to improve, so we can continue shaping services around what matters most to tenants.

The results show strong levels of satisfaction across many areas, including our overall service, repairs, neighbourhoods and the condition of tenants' homes. We also know there is more to do around resident involvement, complaint handling and anti-social behaviour. Your comments will help guide our next steps and future improvements.

Survey area	Satisfied
Overall satisfaction with the service provided	97%
Satisfaction with your neighbourhood	94%
Opportunities for resident involvement	74%
Repairs service	93%
Time taken to complete the most recent repair	94%
Jigsaw listens and acts on feedback	86%
Complaint handling	80%
Maintenance of communal areas	81%
Handling of anti-social behaviour	75%
Home is well maintained	93%
Home is safe	92%
Positive contribution to the community	83%

WHAT HAPPENS NEXT

We will use these results to celebrate what is working well and focus attention on the areas where tenants have told us improvement is needed. Thank you once again for taking part. Your feedback is invaluable and will continue to influence how services are delivered across Miles Platting.

Goodbye House Exchange, Hello HomeSwapper

House Exchange, the mutual housing exchange service operated by Clarion Housing Group, is closing on 31 July 2026.

We have now signed up to HomeSwapper, one of the UK's leading mutual exchange services, so residents can still have an easy way to swap their properties with another council or housing association tenant.

HomeSwapper provides access to a large number of homes nationwide. The service offers:

- Smart matching technology that suggests suitable swaps based on different needs
- Easy-to-use messaging tools to connect tenants with other tenants quickly
- Flexible search filters, helping users find homes by area, type, and preferences
- Multi-swap options, making it easier to arrange more complex exchanges

Residents can create a free HomeSwapper account. If residents are currently registered to House Exchange, they may need to take a few steps before the service closes. You can find out more about it online.



The UK's largest community
for mutual exchange

HomeSwapper

It's free to join!

Easy to register!

Find your new home!

HomeSwapper allows you to:

- See how close a match your home is with a % match
- View who's liked your home
- Avoid timewasters with helpful profile badges
- Message with real-time chat
- See if another swapper is online.

14,000 new members each month

43,000 mutual swaps created

95% of members use HomeSwapper for life

200,000 live adverts

Over 540 partner landlords

Join today at www.homeswapper.co.uk

Holland Street Allotments Get a Fresh Start Thanks to Cheshire Services LTD

Members of the Holland Street allotments in Miles Platting have welcomed significant improvements to their community gardens following concerns about anti-social behaviour and vandalism.

Prior to the improvements, several allotment members had experienced issues with plants and flowers being damaged. This had started to discourage some residents from making full use of the green space and enjoying their allotments.

Following a consultation with Cheshire Services, the team kindly offered their support by providing labour free of charge to help increase the height of the existing fencing. The additional security was designed to help deter vandalism and protect the allotments.

Cheshire Services also generously donated plants to further enhance the gardens, with the planting due to take place in October.



New improved fencing.

The fencing work was carried out in July and has already made a significant difference. Allotment members have commented on how much safer and better the gardens look, and there have been no further reports of anti-social behaviour since the work was completed.

The improvements have helped residents feel more confident about using the gardens and have created a more welcoming environment for members to enjoy.

On behalf of Jigsaw Homes and the Holland Street allotment members, we would like to say a huge thank you to Cheshire Services and their team for their excellent work, generosity and kindness.

Their support has made a real difference to the local community, helping to protect an important green space and ensuring residents can continue to enjoy their allotments.



Selection of vegetables grown by a member.

Thank you, Phil & Cheshire Services LTD, for helping us make Holland Street a greener, safer and more welcoming place for everyone.



Manchester City
Football Club Limited

Etihad Stadium
Etihad Campus
Manchester
M11 3FF

mancity.com
@mancity

New Local Resident Tickets Initiative To Be Trialled Next Season

Dear Resident,

As we continue to grow, with exciting new infrastructure developments and more fans attending matchdays, we want to ensure that you continue to feel a proud part of our journey.

That is why for the 2026/27 season we are trialling an initiative which will ringfence £10 Premier League tickets for local residents.

We are pleased to confirm that, as a recipient of this letter, you are eligible to apply for these tickets.

Eligibility is open to residents living within the following Manchester City Council wards: Ancoats & Beswick, Clayton & Openshaw, Gorton & Abbey Hey, Ardwick, Miles Platting & Newton Heath.

There will be between 100 and 500 ringfenced tickets available across the Etihad Stadium for every Premier League match. Some domestic and European cup matches will also be included.

Tickets will be priced at £10 for Adults, £7.50 for Concessions, and £5 for Under-18s. Tickets will be released following confirmation of the match date and kick-off time and will be randomly allocated via a ballot process to give everyone equal access.

If you're interested in accessing these tickets, we'd encourage you to sign up as soon as possible by visiting www.mancity.com/local-resident-tickets.

You will need to create a free Cityzens account if you don't already have one, and then you will need to complete a quick address confirmation process. There is no requirement to purchase an Official Membership to participate in the scheme.

Once your address has been confirmed, you'll be able to enter ballots for eligible home fixtures during the 26/27 season.

If you would prefer, you can visit our dedicated Fan Support team located in the City Store at the Etihad Campus to help get access to the tickets.

Each eligible resident can receive one ticket. You can apply for yourself and on behalf of other eligible residents living within the qualifying wards. Accessible seating options will be available.

Any misuse – including the resale of tickets – will result in action in line with the Club's sanctions and bans policy outlined in the Supporter Charter.

We hope this new initiative provides more opportunities for you to experience Premier League football at the Etihad Stadium, and we look forward to welcoming you during the 2026/27 season.

Kind regards,
Manchester City

ETIHAD



Q&Q

Asahi

e2
etisalat and

experience
abudhabi

Revolut

BYD

Manchester City Football Club Limited, registered in England No. 00040948 with registered office at Etihad Stadium, Etihad Campus, Manchester, M11 3FF

Miles Platting
+
Newton Heath

ReThread Hub

reuse
sew
swap
share

Help set up a textile reuse hub
in your local area!



Love textiles, hate waste?

Join our free, weekly sessions at your local library
Meet likeminded people, learn and share new skills, and
work together to reuse unwanted textiles



ReThread Hubs is a project from Stitched Up
Community Benefit Society, funded by the
National Lottery Community Fund.

Find out more
hello@stitchedup.coop
0161 881 7141

Drop-In Police Surgery



Come along and meet with your local policing
team and discuss any issues you might have.

Location:

Miles Platting Community Library.
Lower Vickers Street, M40 7L1

Date and Time:

9 September - 1.30pm-3pm

21 October - 1.30pm-3pm

11 November - 1.30pm-3pm

For the latest alerts from your neighbourhood team
on what is happening on your street and in your local
community - sign up to receive free email or text alerts.
www.beeintheloop.co.uk



You can access many of our services online at gmp.police.uk. For emergencies only call **999**,
or **101** if it's a less urgent matter.

Jigsaw Rewards - You Said We Did

Q1 - Quarterly Jigsaw Rewards Giveaway – Winner Announced!

At the end of June, we carried out the first of four quarterly prize giveaway, with the first prize up for grabs a fantastic £100.00 in Jigsaw Rewards points!

This quarter we received an unbelievable, 3496 responses on Jigsaw Rewards. We would like to thank all our members for your continued support and valuable contribution to our pioneering resident engagement platform.

From all eligible responses, one lucky winner was selected at random. We are delighted to announce that the winner of the £100.00 giveaway is:

Miss. J. Longmuir from Stalybridge!

Congratulations from everyone at Jigsaw Homes!

Janine was welcomed to our offices on the 16 July 2026, where she was presented with their prize by Chris Smith (Group Director of Corporate Services) and Sarah Keenan (Head of Neighbourhoods).

If you would like to be in with a chance of winning one of our quarterly prize giveaways, simply sign up to Jigsaw Rewards and complete surveys and activities. The more surveys and activities you take part in, the more chances you have to win!

Our next giveaway will take place at the end of September, with another prize giveaway of £100.00

Good luck and thank you again for our members' continued support!



Join Jigsaw Rewards Today



Jigsaw Rewards is an exciting opportunity for Jigsaw Group residents to give us feedback on our services, and our plans for the future. Once signed up, residents receive points whenever they take part, which can be exchanged for gift vouchers or rent credits on their account.

Since the beginning of April 2024 we have done 38 consultations and surveys and from our residents feedback we have made some changes to the way we do things!

We would like more residents from the Miles Platting area to register onto Rewards so we have a good representation from our Manchester area.

To take part all you need to do is register on our website at:

rewards.jigsawhomes.org.uk – if you have any difficulties registering please email **jigsawrewards@jigsawhomes.org.uk**

JIGSAW FOUNDATION

Our £500,000 community fund!

Jigsaw Foundation is an exciting opportunity for you to support local projects run by charities, resident and community groups, voluntary organisations, social enterprises and partner agencies.

Applications are open with funding £24,999 and under voted on by tenants through our Jigsaw Rewards surveys. Entries over this amount will be approved by the Jigsaw Homes Group's Executive team. Applications will also be assessed alongside the Jigsaw Group's neighbourhood plans.

Jigsaw Foundation supports Jigsaw Group's vision of 'We want everyone to live successfully in a home they can afford' and mission of 'Creating homes. Building lives. Jigsaw Foundation 2026 is now open to any groups that would like to apply for funding. Please take a look at our website for more information **<https://foundation.jigsawhomes.org.uk>**





Take part. Collect points. Be rewarded.

check out our
NEW WEBSITE

HAVE YOUR SAY!

Join Jigsaw Rewards to give us feedback on our services.

Complete quick and easy online surveys to earn Reward Points,
which can be exchanged for Gift Vouchers or Rent Credits!

You could earn over £175 worth of
SHOPPING VOUCHERS per year!



Registration is **QUICK** and **SIMPLE**
and takes less than **60 SECONDS!**

Simply visit our new look website:

 rewards.jigsawhomes.org.uk

...and follow the instructions!



Vouchers include:

- ☒ Aldi
- ☒ Amazon
- ☒ Tesco
- ☒ Morrisons

...and more!



scan
me

Rated by Jigsaw Rewards users



For more information about
Jigsaw Rewards, please email:

The Jigsaw Rewards Team.

jigsawrewards@jigsawhomes.org.uk

Take part.
Collect points.
Be rewarded.



 rewards.jigsawhomes.org.uk

Website Accessibility

 Language Translation

 Large Text

 Audio

What's On?

Tiny Tots & Toddler Time

Date: Every Thursday
(excl. school holidays)

Time: 1.15pm

Location: Miles Platting Community Library, located in Victoria Mill Park

Address: Lower Vickers Street,
Miles Platting, M40 7LJ



Community Library

New library opening hours:

Mon	2pm – 5pm
Tues	10am – 5pm
Wed	1pm – 5pm
Thurs	1pm – 7pm
Fri	2pm – 5pm
Sat	10am – 1pm

The library are offering a warm space and a cuppa during opening hours.



Community Garden

There are a number of community gardens to get involved with in Miles Platting, just reach out to see how you could be involved.

Whether you want to dig in, learn, or simply enjoy the fresh air, you're always welcome at Chippenham Community Garden - **Contact Steven on 07827360498**

Contact Steven on 07827360498
or by emailing

NeighbourhoodEngagement@jigsawhomes.org.uk

to get involved with Holland Street Community Garden.

Find out more about Ridgeway Community Garden at Church of the Apostles.


Girlguiding


HI! WE ARE A LOCAL GIRLGUIDING GROUP!

We run Rainbows, Brownies, Guides and Rangers from



THE CHURCH OF THE APOSTLES
MILES PLATTING M40 7FY

	RAINBOWS	6.30pm until 7.30pm
	BROWNIES	6.45pm until 8.15pm
	GUIDES	7.45pm until 9.15pm
	RANGERS	7.45pm until 9.15pm



FRIENDSHIPS
FUN
ADVENTURES

COME ALONG,
HAVE FUN AND
BE YOURSELF!



FOR GIRLS
AGED 4
TO 18

☆ WE DISCOVER, WE GROW, WE MAKE A DIFFERENCE ☆

Free Yoga & Sound Bath Sessions

Join us every Wednesday from 11am–12pm at Miles Platting Community Library for a free yoga and sound bath session.

These relaxing sessions are a great opportunity to take some time for yourself, focus on your wellbeing and connect with others in the community.

Everyone is welcome, and sessions are free to attend.

Please follow our social media pages for new dates and upcoming sessions over the summer or contact steven.delahunt@jigsawhomes.org.uk



Wellbeing and Tenancy Support

Jigsaw Support provides Wellbeing and Tenancy support for Jigsaw tenants, to help our customers live a fulfilled life. This support is tailored to individual needs and can include building resilience, confidence and providing support to reduce and manage anxiety and stress.

We also provide support to help people understand their tenancy, set up of bills, utilities and payment plans, budget advice and to put you in touch with other agencies and wider community groups for further advice and support.

Here is what our customers said:

"Your support to overcome barriers has changed my life. I would like to say a very big thank you for all the support and helping me see there are positives in my life and that I can do things out of my comfort zone. I would recommend this service if anyone asked me because it is a life changer all for the good."

"My support worker went above and beyond to reassure me and support me."

"My support worker was outstanding. Kind, easy to talk to, understanding. She went above and beyond her job title and I will be forever truly grateful for her support. She listened to me when I was at my lowest point and gave excellent advice. The support I got is the best I've had from everyone since my trauma, and I will never ever forget the Angel you sent me."

To find out more or to access the service, please speak to your housing officer.



Create With Others

BRICK-BASED BRAINS - A NEW GROUP FOR MEN TO BUILD, CONNECT AND BELONG.

Build, connect and belong. Come along and get involved! For more information contact Kitty on 07739 370690 or email Creativeconfidence@gmail.com



Walk With Others

Walking Mum's Club is looking for mums to come together to walk, build new friendships, support each other and share stories and learning. Meets outside Miles Platting Sure Start Centre at 10am every Thursday (next to the school, Holland St, M40 7DA). Contact Becca via email: walkingmumsclub@gmail.com

St Anne's RC Primary School

"Growing and learning together through faith, love and care."

- ✓ A welcoming Catholic school at the heart of our Ancoats community
- ✓ Now accepting new admissions with immediate start!
- ✓ Places now available in selected year groups
- ✓ Free full-time Nursery places available for September 2026

At St Anne's RC Primary School, we are proud to be a loving, faith-filled school where every child is cherished, nurtured, and inspired to shine. Our mission goes beyond education — we are a family rooted in faith, love, and community, caring deeply for every pupil and every family, both inside and outside our school gates.

Join our dedicated family of learners where children develop not only academically, but spiritually and morally — guided by Gospel values and a deep sense of belonging.

Our committed staff, supportive parish links, and inclusive learning environment make St Anne's a special place where all are truly welcome. Together, we are shaping bright futures, full of kindness, confidence, and faith.

Call us today: **0161 273 2417**

Email: admin@st-annes-pri.manchester.sch.uk

Visit us to see the difference a truly caring Catholic school can make.

St Anne's RC Primary School, Ancoats, M4 7EQ

St Anne's RC Primary School – A community built on faith, love, and opportunity.



Baby Bees Mum & Baby group

Our mum and baby and toddler is a relaxed group for mums and babies aged 0-18 months. Come along to meet other local mums, share tips and tricks, socialise or just get out for a change of scenery. It's ok if your baby is being fussy, feeding or napping, please still come along and join us.

Our group is free to attend and refreshments are provided. Every Monday (except bank holidays) 10.30am – 12.00pm at Miles Platting Community Library.

If you have any queries, please contact Steven on **07827360498** or **NeighbourhoodEngagement@jigsawhomes.org.uk**



Baby Bees
Baby & Toddler Group
0-18 months

Baby Bees is a NEW mum and baby group for Miles Platting and surrounding areas. Suitable for babies and toddlers aged 0-18 months.

Whether you're a new mum or simply looking to meet other parents, you and your little one are very welcome!

Join us every Monday morning 10.30am - 12pm to meet other local mums in a relaxed environment. You will be able to chat with a hot (or cold) drink made by us and enjoy a sweet treat.

There will be a soft play mat and toys for your baby to play, sleep or feed!

We regularly have themed photo sessions – perfect opportunities to capture special memories of your little one throughout their first year.

Our group is free and we'd love to see you there!

For more information or any questions, contact Steven:

☎ 07827360498
✉ steven.delahunt@jigsawhomes.org.uk

 Jigsaw



All Welcome At

Ridgway Street Community GARDEN

EVERY WEDNESDAY
from 12pm to 3pm

Tools and Refreshments Provided

SITUATED NEXT TO THE PARISH
CHURCH OF THE APOSTLES
RIDGWAY STREET
MILES PLATTING
M40 7FY



Jigsaw Employment & Training Team

Are you looking for a job, a change in career or have an idea to start a new business? Are you interested in one-to-one advice or accredited and non-accredited training? If you answered yes to any of these questions, please contact our friendly and dedicated Jigsaw employment & training team who are experienced in all aspects of employment, learning and skills development.



Summer Round Up

Over the summer, we ran free football sessions and provided lunches at Miles Platting Community Library for boys and girls aged 7–12. Keep an eye on our social media pages for more dates and information on how to book for our upcoming spring sessions.

Working alongside Manchester City Council Neighbourhood Services and Biffa, we also organised a Family Fun Day and community clean-up event at Woodward Street Park. A huge thank you to everyone who attended, got involved and helped make a positive difference to the local area.



We also hosted a Family Community Darts Day at the Church of the Apostles in Ancoats. It was great to see families and residents getting involved. Please follow our social media pages for future dates and information on how you can take part.

Finally, Jigsaw Homes partnered with AB Electricals to provide food provisions to families who needed additional support over the school holidays. A big thank you to Kylie's Kitchen for providing the provisions and helping support local families throughout the summer holidays.

Projects that have been funded in the Miles Platting area by Jigsaw Foundation

This financial year, we received three strong applications from Miles Platting. We are pleased to announce that Jigsaw Rewards members voted in support of all three projects, and the Jigsaw Foundation is delighted to award them funding.

Project: Mustard Tree Food Club

Organisation: Mustard Tree

Amount requested: £5,000.00 Project length: 1 year

Overview: Mustard Tree's Food Club helps reduce the financial pressure of the weekly shop for individuals and families on low or no income. It replicates a typical shopping experience by prioritising dignity, choice, variety and nutrition.

Need and reach: For £3 per visit, clients can choose 10 items, equivalent to a £16–£18 food shop; visits are free for those with no recourse to public funds. In 2025/26, 91 Jigsaw residents accessed the Food Club, including 55 from Miles Platting, making 686 total visits, 541 of which were from Miles Platting. Across Mustard Tree's three hubs, there were 19,086 Food Club visits in 2025/26, demonstrating continued demand for accessible food provision amid rising food prices and the cost-of-living crisis.

Access and promotion: The Ancoats hub is within walking distance of Miles Platting. The Food Club is promoted through onsite and online signage, printed materials, and word of mouth via staff, volunteers and existing clients. Many clients also hear about the service through referrals from friends, family and neighbours.

Impact of funding: Support from the Jigsaw Foundation would help maintain this vital

service and ensure continued access to affordable food for the local community.

Project: Chippenham Community Garden

Organisation: Diggit

Amount requested: £5,000.00 Project length: 1 year

Overview: Chippenham Community Garden is a welcoming green space in Miles Platting, Manchester, designed to bring residents together through gardening, creativity and wellbeing activities. Recent improvements, including a new polytunnel, a newly installed shed and improved site access, mean the project can now be expanded to be more inclusive and accessible.

Activities: The project will provide regular, structured gardening and nature-based sessions to support mental health, reduce isolation and build community connections. Activities will include growing food, planting flowers for biodiversity, mindful crafting and gentle outdoor learning.



Facilities and benefits: The polytunnel enables year-round growing, while completing the greenhouse with glass installation will increase capacity for propagation and education. The new shed provides safe storage and a base for resources, supporting more consistent delivery. Jigsaw Homes residents will benefit from a free, local space to connect, learn new skills and improve wellbeing, particularly older adults, families and people experiencing mental health challenges.

Expected reach: The project expects to engage up to 80 residents over the year, with a core group attending weekly sessions.

Project: Social Supermarket

Organisation: The Church of the Apostles Manchester

Amount requested: £5,000.00 Project length: 1 year

Overview: The Social Supermarket helps local residents reduce the cost of their weekly food shop while also helping to prevent food waste. Membership costs £4 per week, with a £5 sign-up fee.

Need: Food is supplied through FairShare, paid for quarterly, and topped up by the project with other essential items. Rising living costs and fuel bills are increasing demand, with more people accessing the Social Supermarket for support.

Impact of funding: The £5,000 requested would help cover running costs so the project can continue supporting the community. The Social Supermarket is open four days a week, including early evenings and weekends, making it more accessible for working people.

If anyone requires any information, please contact the Jigsaw Foundation Team.



Crisis and Resilience Fund

Help with emergency living costs

- Crisis and Resilience Fund (Help with emergency living costs)
- Get money for food and essential costs
- Get help with energy and heating costs
- Get furniture and essential household items
- Get help with travel costs to a new job

If you've had an unexpected event that's caused money problems and you cannot afford basic living costs, you may be able to get help.

The **Crisis and Resilience Fund (CRF)** provides short-term emergency support and replaces the Household Support Fund (HSF).

It is funded by the UK Government and delivered by Manchester City Council.

Who this support is for?

You may be able to get help if you:

- live in Manchester; and
- are facing a financial crisis or emergency; and
- cannot afford essential living costs.

This fund is for people who have no other way to pay for essentials.

You must:

- be on a low income
- have had a sudden money problem, such as an unexpected cost or loss of income
- be at risk of not being able to afford essentials, like food and electricity.

Choose the help you need:

- Get money for food and essential costs
- Get help with energy and heating costs
- Get furniture and essential household items
- Get help with travel costs to a new job

Help with housing costs

If you need help with rent or housing costs, this is provided separately.



Bridges Manchester: domestic abuse service for Manchester



In April this year, Jigsaw Support started to deliver the community outreach domestic abuse service for Manchester City Council through its new Bridges Manchester service.

The team provides support for victim-survivors on a one-to-one basis helping them to identify abuse, keep safe, learn about appropriate relationships, and improve their self-esteem. The team is based in Miles Platting and works closely with Greater Manchester Police, Early Help, and Social Care.

Our information pack can help you understand domestic abuse, the support available, and how to access help safely and confidentially.

"We understand that reaching out for support can be difficult, and we want to reassure you that you are not alone. Our team is here

to listen, support, and guide you through whatever you may be experiencing."

Bridges Manchester Information Pack

Here is some of the feedback received so far:

"I had no hope before your support but I now have hope and that's the most important thing."

"I am so grateful for this service, I have no family in the UK and services like Bridges Manchester have acted like my family, supporting me to live free from abuse."

To make a referral and find out more, visit **www.BridgesManchester.org.uk** or via email: **BridgesManchester@Jigsawhomes.org.uk**

Support to find Employment

Jigsaw Support's Employability & Support Team work with residents who need help to move closer to finding work, with many

progressing into training courses, job searching, and employment.

One resident said:

"I feel that my coach provided me with a huge amount of very specific and practical support. Anything that we decided would be useful was swiftly and expertly delivered. Our interactions were professional and efficient but also engaging and conducted in a comfortable manner. I would like to pass on my gratitude and good wishes for the future."

Jigsaw tenants can access support from our Employability Keyworkers at any time. More information including how to access support can be found on our website [Employability Support - Jigsaw Support](#)

[Wellbeing and Tenancy Support](#)

Did you know that Jigsaw Support provides Wellbeing and Tenancy support for Jigsaw tenants who need it? This support is tailored

to your individual needs and can include building resilience, confidence and providing support to reduce and manage anxiety and stress.

We also provide practical support to help you understand your tenancy, setup bills, utilities, and payment plans, offer budget advice, and put you in touch with other agencies and wider community groups for further support.

A customers recently told us:

"Your support to overcome barriers has changed my life. I would like to say a very big thank you for all the support and helping me see there are positives in my life and that I can do things out of my comfort zone. I would recommend this service if anyone asked me because it is a life changer all for the good."

To find out more or to access the service, please visit [Wellbeing and Tenancy Support - Jigsaw Support](#).

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We also provide practical support to help you understand your tenancy, setup bills, utilities, and payment plans, offer budget advice, and put you in touch with other agencies and wider community groups for further support.

A customers recently told us:

"Your support to overcome barriers has changed my life. I would like to say a very big thank you for all the support and helping me see there are positives in my life and that I can do things out of my comfort zone. I would recommend this service if anyone asked me because it is a life changer all for the good."

To find out more or to access the service, please visit [Wellbeing and Tenancy Support - Jigsaw Support](#).



**Jigsaw
Support**

Employability Support

Jigsaw Support's Employability team can support you to address barriers to employment, education or training and equip you with the skills to move forward. Barriers we can support you with include:

- Substance misuse or addiction
- Mental/Physical health or disability
- Debt or money management issues
- Domestic abuse
- Social Isolation or loneliness

Scan QR code
to refer



Social Super Market – Jigsaw Foundation Funding

Organisation: Social Supermarket, based at The Church of the Apostles, Manchester Funding received: £5,000 from the Jigsaw Foundation (Miles Platting) 2025/2026

PROJECT OVERVIEW

The Social Super Market provides low cost, healthy, fresh food to residents of Miles Platting, helping families access nutritious food while reducing financial pressure. Alongside food provision, the Social Super Market has developed into a community hub, offering:

- A welcoming space for residents to socialise
- Groups, activities and community events
- Access to advice, support and signposting
- Low cost, pre loved clothing and household items
- Recycling opportunities for items not collected by the local authority
- Volunteering opportunities for local people

The project also contributes to environmental sustainability by redistributing surplus food (via FareShare) and reducing waste that would otherwise go to landfill.

The Social Super Market supports a wide range of community priorities, including: Health & Wellbeing • Social Inclusion • Environmental Improvement • Financial & Digital Inclusion • Sustaining Tenancies

Project Reach and Usage

- 4,352 visits to the Social Super Market
- 150+ families supported
- Equivalent to around 400 people each week
- 70+ free shops provided to people in crisis
- Over 50% of members are Jigsaw residents

Each shop costs members £5, providing £30–£40 worth of food, significantly reducing household expenditure.

USE OF JIGSAW FOUNDATION FUNDING

The £5,000 grant was essential in delivering the project. Funding was used primarily to cover the cost of our FareShare bill, which provides:

- 4 deliveries per week
- 150–200kg of surplus food per delivery
- Food that would otherwise have gone to landfill

By covering these costs, the funding allowed member contributions to be used for:

- Additional bulk food purchases
- Utilities
- Staffing and operational costs

This ensured the Social Super Market remained affordable, sustainable, and accessible to the community.



OUTCOMES AND IMPACT

The project has delivered significant benefits for local residents:

- Reduced reliance on emergency food provision (e.g., food banks)
- Improved access to fresh fruit and vegetables
- Lower household food costs
- Increased access to advice, support and community services
- Improved confidence and self esteem among volunteers
- Greater social connection and reduced isolation

The Social Super Market has become a major community hub, offering events, groups, social opportunities, and wider support services.

MEMBER FEEDBACK

Residents consistently report positive experiences and meaningful financial savings:

"Even though I work full time, this place is still for me."

"Normally we would spend £50 per week on shopping. Now it's £20 per week."

"It's amazing. For £5, I have got a trolley full."

100% of members say they have saved money on their groceries since joining.

The Importance of Keeping Waste Bins Away from Buildings

Waste and recycling bins can present a significant fire risk when stored immediately next to buildings. Deliberate ignition, discarded smoking materials, batteries, or other combustible materials within bins can quickly start a fire. If bins are located against or close to a property, flames can spread rapidly to the building, putting residents, staff, visitors, and property at risk.

Bin fires can cause extensive damage, lead to costly repairs, disrupt services, and in the worst cases result in injury or loss of life. They can also provide a route for fire to enter a building through doors, windows, eaves, or external cladding.

To reduce this risk, waste bins should be positioned a safe distance from buildings wherever practical and stored in secure, designated areas. Regular inspections should also be carried out to ensure bins are not relocated closer to properties and that waste storage areas remain free from combustible materials.

Maintaining appropriate separation distances between bins and buildings is a simple but effective fire safety measure that helps protect people, homes, and assets.

Recycling

Keeping Your Community Clean

BULKY RUBBISH

You can have 3 items per year removed FREE by Manchester City Council. You can book a pick-up online at **Manchester.gov.uk** or by ringing **0161 2345 004** (if you wait through the recorded message it does go through to the department).

You can take bulky rubbish to the **tip in Newton Heath**. The address is **Reliance Street Recycling Centre, Reliance Street, Newton Heath, M40 3EZ**.

GARDEN WASTE

You can use a **green** waste bin to get rid of garden waste and food waste. If you do not have a green bin you can request a **free** bin using the website or telephone number above. You can also request a small green bin and biodegradable bags for kitchen food waste.

OVERFLOWING BINS

You can reduce the amount of rubbish by recycling efficiently. If you crush cans and plastic bottles they take up less room. If you find you are filling the recycling bins you can have extra or bigger blue, brown and green bins. You can use the website or phone to request these bins. These bins are free but you have to pay for new grey bins.

If you place the wrong items in the bins they may not get collected. Ensure you do not put plastic bags, plastic food trays, plastic cling film or toys in any of the recycling bins. These should all go in the **grey** bin.

Paper and cardboard only in the blue bin.

Cans, plastic bottles and glass bottles and jars in the brown bin.

If you are a household of 6 or more people you can ask for a family size grey bin.



Pat's Gardening Corner



As I write I can't believe its autumn already, where has the year gone?

I hope like me, you enjoyed our fabulous summer weather, it reminded me of the summer of 1976. I've got my fingers crossed for a long Indian summer!

If you are new to gardening welcome. It's the only hobby where you'll happily spend money on soil, celebrate tiny green sprouts like they're celebrities and suddenly develop strong opinions about compost. If you are new, here's the comforting truth, nobody starts with a perfect garden. Beautiful spaces grow slowly, season by season, through small, simple jobs. Think of gardening as a year-long adventure game, where each season unlocks a new level.

Level 1 (Spring - the big wake up)

Spring is when the garden stretches, yawns and says "Alright, lets do this". Your first mission is a gently tidy up. Clear fallen leaves, remove dead stems and lightly loosen the soil in your beds so it can breathe again. Add some new compost, its like serving your garden a big, nutritious breakfast after a long winter.

Level 2 (Summer - the showing off stage)

Summer is when your garden turns into a living performance. Flowers bloom and pollinators buzz like tiny workers on overtime. Your main jobs now are watering, feeding and keeping weeds under control. Continue to deadhead flowers, snipping off faded blooms encourages more to grow. More importantly, this is the season to enjoy your garden. Eat outside, watch butterflies and take pride in what you've created.

Level 3 (Autumn - the reset button)

As the days cool, your garden starts to wind down. Autumn isn't the end, its preparation for the next beginning. Cut back tired perennials, divide overcrowded plants and plant spring bulbs like daffodils and tulips for a future surprise. Falling leaves are not a nuisance, they're free garden gold. Collect them to make mulch or leaf mould that enriches soil naturally. Autumn is also the best month to plant shrubs because the soil is warm and roots establish easily so if you need to move plants around do it now.

Level 4 (Winter - the strategy phase)

Winter may look quiet but its secretly one of the most important seasons. This is planting time. Browse plant books, sketch ideas and decide what you want to try next year.

I hope this article may convince you to give it a go. Once you get your head around the basics and watch your plant knowledge grow you will start to enjoy spending more time outdoors in your garden. Working outdoors in your garden has many benefits; it can give us a great sense of self-achievement and well-being as well as being a great way to keep fit!

As our summer days slowly drift into autumn there are things we can do to pro-long summer colour in the garden:-

- Keep deadheading summer plants such as dahlias and geraniums this will prolong flowering
- Keep up weekly plant feeds until the first frost
- Replace bedding plants that are finished with vibrant violas and asters



Don't forget the wildlife this autumn and winter.

Encourage birds into your garden by hanging out a couple of bird feeders; you can buy wild bird seed at most supermarkets or garden centres. (or be quick and ask for our free autumn giveaway bird feeders). Fat balls in the coldest of months are a favourite and a welcome treat!



Check Out Our Autumn Freebies

Autumn garden giveaways – you'll need to be quick!

- Spring bulbs
- Garden gloves
- Selection of flower seeds
- Bulb baskets for ground planting
- Bug hotels
- Hanging bird feeders

All you need to do to get your pick of our fantastic autumn giveaways is to contact Pat at Baker House as soon as possible. Stocks are limited and its 1 item per household. Email Patrice.campbell@jigsawhomes.org.uk with details of which item you would like along with your name and address or call 0800 234 6826 option 3.



...PAUSE FOR THOUGHT

Pause for thought – consider your garden as 'an extra room' - it deserves as much consideration as the inside of your home. Please care for your garden and keep it tidy - IT'S YOUR RESPONSIBILITY!

Baker House Office

Open Monday to Friday, 9am to 5pm (6pm on Wednesday)

T 0800 234 6826

Emergency Repairs

T 0800 234 6826

Allpay

For direct debit, debit/credit card payments & ordering new rent cards

T 0800 234 6826

Housing Benefit queries:e: benefit.enquiries@manchester.gov.uk

T 0161 234 5003

Council Tax queries:e: ctax.enquiries@manchester.gov.uk

T 0161 234 5002

Miles Platting Outreach Library Open:

Mon 2pm – 5pm

Tues 10am – 5pm

Wed 1pm – 5pm

Thurs 1pm – 7pm

Fri 2pm – 5pm

Sat 10am – 1pm

T 0161 227 3787

Environment on call:e: contact@manchester.gov.uk

T 0161 234 5004

Find out your utility supplier:**Gas:** T 0870 608 1524 **Electric:** T 0870 751 0093

This information is now available in the following formats on

www.milesplatting.co.uk

Large Print, Audio and Language Translation



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